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[in](#) [🐦](#) [@](#) [f](#) [📺](#)

TANGER MED NEWS

[Tanger Med Group's News](#)

[Port Complex](#)

[Industrial Platform](#)

[Services](#)

[CSR](#)



WÄRTSILÄ and Tanger Med team up to co-develop next generation port management information system

New clients in Tanger Med Logistics Zone

Tanger Med and Financial Times have joined forces around a series of digital events under the theme "A new era of international trade"

Tanger Med Group's News

WORLD PORT AUTHORITIES SIGN DECLARATION ON DISRUPTION, DIGITIZATION AND DECARBONIZATION DURING THE 6TH PORT AUTHORITIES ROUNDTABLE (PAR)



Tanger Med participated in the 6th edition of Port Authorities

Roundtable (PAR) alongside 19 port authorities from major ports around the world such as Busan, Shanghai, Singapore, Rotterdam, Antwerp...; to share insights and best practices and explore areas of collaboration.

The two-day virtual roundtable event focused on the role of ports in the global supply chain and their leveraging function to impact energy transition, climate change and the digital evolution.

High level discussions on disruption, digitization and decarbonization resulted in concrete action points.

Disruption

Ports took stock of various initiatives related to the challenges posed by incidents, the unexpected circumstances they cause and their impact on port operations and crew changes. Ports acknowledge that the exchange of experiences and best practices among peers has helped to overcome the impact of the pandemic. Building on this forward leaning cooperation, ports have agreed to further develop the PAR Incident Sharing Framework (PAR-ISF) and to introduce the PAR Incident Sharing Framework Template (PAR-ISFT), enabling ports to report on a voluntary basis in a systematic and active way on incidents occurring in day-to-day operations of ports. This PAR-ISFT will be instrumental to the establishment of an open exchange of lessons learnt and best practices among leading ports.

Furthermore, ports will investigate the establishment of a mechanism to enable consultation and dialogue in case of disruptive incidents and crises.

Port Authorities also expressed support for the Singapore Shipping Tripartite Alliance Resilience

(SG-STAR) Fund which brings together like-minded international partners from the industry, unions and governments to work with stakeholders in seafaring nations on solutions for safe crew changes.

Digitization

Having noted that container shipping remains the world's most sustainable means of transportation for global trade and the expected rise in container transport, ports have acknowledged the need for the establishment of a global and neutral platform, allowing multi modal comparison of container routes. Hereto a coalition of PAR ports has expressed interest in exploring the potential of "Routescanner" to act as a transparent and neutral platform to examine container transport options and to further improve sustainable and cost-efficient global supply chains.

Decarbonization

In light of the publicly expressed global ambitions to achieve climate neutrality in the next three decades and the importance of the decarbonization of shipping in particular to realize this aspiration; the efforts announced by maritime key stakeholders and the inherent involvement of ports in this endeavor the Port Authorities Roundtable ports have agreed to further explore support to the Global Maritime Forum's Getting to Zero Coalition COP 26 call to action in run up to the United Nations Climate Change Conference, COP 26 in Glasgow in November 2021. This call to action aims to encourage governments in preparing the necessary steps in support of the global ambition to decarbonizing international shipping by 2050, to support industrial scale zero emission shipping projects through national action and to deliver policy measures that will make zero emission viable by 2030.

Port Complex

Wärtsilä and Tanger Med team Up to co-Develop next generation port management information system

Wärtsilä has partnered with Tanger Med, the largest Mediterranean and African container port, to take a new step forward in global port efficiency by co-developing a new cutting-edge Port Management Information System (PMIS).

Both organisations sealed their long-term commitment to co-develop modern Smart Port tools for port operations and digitalization – including implementing Just-In-Time (JIT) solutions, machine learning and AI as well as other innovative solutions.

This partnership positions Tanger Med and Wärtsilä as champions of the Smart Marine Ecosystem, whereby data exchange will improve operational efficiency, port safety, and environmental sustainability in shipping, including reducing carbon and greenhouse gas emissions.

Port call optimization

The new PMIS aims at addressing the needs of the leading maritime liners and alliances calling at Tanger Med Port Complex, to optimise their vessel calls and to use standardised master and event data.

Tanger Med is strongly committed in the International Taskforce PCO (Port Call Optimization), which is bringing together several international ports including Port of Rotterdam, Antwerp, Hamburg and Los Angeles to harmonise and optimise procedures for the management of maritime calls.

The joint initiative includes the delivery and installation of a Wärtsilä Navi-Harbour VTS System comprising PortLink Port Management Information System, IALA Advanced Coastal Surveillance Radars, VHF Radio Sub-System, Automatic Identification System, Operator

Workstation, Network Systems, Ancillary Equipment and a five-year service and support contract.



Leading Smart Port development

Currently, Tanger Med is fully engaged in port digitalization through different initiatives and projects. It has armed itself with the most advanced technology through developing its own Port Community System, which offers a range of services including port call optimization, Vessel Traffic Services, slot reservation system, call priorities management, pilot dispatch solution, traceability as well as many other digital services serving the logistics competitiveness of its operators.

Development model for port efficiency in Africa

The deployment of this new PMIS will enable Tanger Med, as an Africa-wide development model to duplicate this innovative system, through the initiatives carried out with other African port authorities, to implement it according to their needs and specificities.

Operation Marhaba 2021: Moroccans living abroad are back to Tanger Med



Tanger Med port received the first ship of Moroccans living abroad on June 17th as part of the Marhaba 2021 operation.

A warm reception was reserved by the port authority to the passengers coming from the port of Marseille.

Tanger Med, like previous transit operations, is preparing to welcome Moroccans living abroad through the establishment of a specific reception and support system. And following the King's directives, this system has been further strengthened to deploy all material and human means to ensure the smooth and comfortable transit of passengers during Marhaba 2021.

This system mainly implemented by:

- Reinforcement of the 60% check-in points in the ferry terminal to increase the fluidity of the processing of pedestrian passengers in coordination with the authorities
- Development of green and relaxation spaces in the ferry terminal
- Improvement of shaded areas in the waiting zones
- Implementation of new internal routes for vehicle passengers, allowing for the separation of passengers and freight flows upon departure and arrival
- Installation of shelters for mobile scanners
- Improvement of all water supply sources

- Development of human resources: assistance, orientation, information, and traffic management agents

- Creation of assistance services for people with special needs through a dedicated program adapted to their needs

At the same time, a special arrangement, named "Safeguard," to fight against COVID-19 has been implemented to protect and secure the route of pedestrians and vehicle passengers and contain the spread of the pandemic, through :

- Increased disinfection measures in all port areas
- Disinfection of vehicles and passengers' luggage at access points
- Labeling of floors to ensure proper spacing in the waiting areas
- Installation of thermal cameras for temperature checking
- The installation of information panels and digital signage screens to inform passengers of the procedures in place and the guidelines to be followed
- The broadcasting of continuous audio messages by Tanger Med radio, to make passengers aware of complying with protective measures as well as the necessary precautions and health recommendations required



Wind blades exports: new projects served

Exports of "Made in Morocco" wind blades manufactured in the activity zone Tanger Automotive City and exported through Tanger Med port have exceeded the bar of 100 blades in the second quarter of 2021.

The main served projects are:

- The Fryslan wind farm, a 382.7 MW coastal facility being developed in the northern part of IJsselmeer, also known as Lake IJssel, in the Netherlands.
- The Kolskaya wind farm 201 MW the largest renewable energy project above the Arctic Circle in Russia.



Three new RTGs for the TC1 Container Terminal

Container Terminal TC1 received 3 new RTGs on June 20th, 2021. This equipment is in addition to 23 existing RTGs to increase the total number of RTGs at Container Terminal 1 to 26 and thus enhance the terminal's productivity.

Strengthening maritime connectivity with the launch of 3 new maritime services



• **FE2 (TC3) service of** Hapag-Lloyd with a first call on westbound scheduled for early July 2021 with the vessel HMM DUBLIN (23,964 TEU, 400m LOA).

- **Maritime route: Asia / Europe**



• **SPX (TC3) service of** Hapag-Lloyd which started on May 24th, 2021. Their first call was made by the feeder X-PRESS VESUVIO.

- **Maritime route: Europe / Africa (Tanger Med / Spain / Portugal)**



• **BIJAGOS SHUTTLE (TC2) service of** CMA CGM, a seasonal service with a bi-weekly call that began on June 11th, 2021 with the feeder JOANNA.

- **Maritime route: Intra-West Africa**

Deployment of a new service boat

In order to guarantee more proximity and agility at different areas, Tanger Med introduced a new work boat service that will ensure a wide range of services. The vessel is capable of delivering all different requirements: from shipchandeling, commodities, tools, spare parts to bunker samples, collection spares and provisions. It can also recover the ship's MARPOL Annex V waste and deliver packaged lubricants. Additionally, to effectively meet the needs of its partners, the vessel ensures the crew & surveyor transfer at anchorage and the cargo and ship surveys.

Robustly built, extremely stable and safe, the work boat is a 18 meter catamaran well equipped for a variety job types and operated by an experienced and professional crew, it can carry up to 12 passengers, and 5,000 kg of cargo to vessels in the port and at all anchorage locations, securing the same exceptional level of service and safety whenever required 24/7, 365 days.



Contact : med@rms.gi / k.operation@tangermed.ma | Brochure : <https://bit.ly/3zrZunV>

Participation of Tanger Med in the "World Ports Conference 2021" organized by the IAPH

Tanger Med participated in the "World Ports Conference 2021" organized by the International Association of Port and Harbors (IAPH) in partnership with IHS Markit and the Port of Antwerp, from June 22 to 25, 2021 under the theme "Changing the Guard."

The event is an international meeting of the world's largest port authorities. Several themes were addressed in the fields of climate and energy, innovation, risks and resilience, data collaboration, etc.

Tanger Med took part in this important global event and hosted 5 conference sessions under the following topics :

- Free Zone development
- African Maritime Trade and Landlocked Countries
- The Impact of Increasing Vessel Sizes on African Ports
- Applying Port Call Optimization in Practice
- Keynote: The Century of Africa, during which Tanger Med intervened alongside Hapag Lloyd about the competitiveness of African ports

Through this participation, Tanger Med reaffirms its commitment to the largest stakeholders in the global port sector, to offer tailored solutions to customers and partners, as well as to initiate a common vision of the port sector of tomorrow.



Tanger Med Talks: The African Continental Free Trade Area (AfCFTA): New logistics ambitions for Moroccan exports



The poster features a dark blue background with a stylized map of Africa in the center, surrounded by a network of glowing lines representing logistics routes. At the top, the text reads "TANGER MED 'TALKS'" in white and orange. Below this, a white box contains the title in French: "ZONE DE LIBRE-ÉCHANGE CONTINENTALE AFRICAINE NOUVELLES AMBITIONS LOGISTIQUES POUR LES EXPORTATIONS MAROCAINES". Underneath, it says "LIVE STREAMING". The date and time are listed as "JEUDI 10 JUIN 2021 À 15:00 (GMT+1)". At the bottom, there are social media icons and the website "www.tangermed.ma".

PARTENAIRES

TANGER MED
SPECIAL AGENCY

ASMEX
الجمعية المغربية للمنتجين
ASSOCIATION MOROCCAN EXPORTERS

AVEC LA CONTRIBUTION

Union Africaine

AfCFTA
African Continental Free Trade Area

Tanger Med and ASMEX joined forces for a Tanger Med Talks under the theme "**The African Continental Free Trade Area (AfCFTA): New Logistics Ambitions for Moroccan Exports**" to initiate a common vision on the future of Moroccan exports with the entry into force of the AfCFTA and define a set of priority actions to strengthen the standing of Moroccan products across the continent.

As a global logistics hub, Tanger Med port plays a key role in trade under the African Continental Free Trade Area (AfCFTA). This agreement, which came into force on January 1st, 2021, is synonymous with investment opportunities for economic operators.

Wamkele Keabetswe Mene, Permanent Secretary General of AfCFTA, explained that this agreement will create "a market of 1.3 billion people and a combined GDP of \$3.4 trillion that is expected to reach nearly \$8 trillion in 2035. He stressed the importance of the role of Tanger Med port in this agreement, since this global logistics hub will contribute to the improvement of Moroccan competitiveness and African logistics integration through its important logistics offer. He continues, "What the African Continental Free Trade Area presents is an opportunity for Africa to expand its capacity in terms of logistics, distribution services, as well as maritime transport services and Morocco is well-positioned and strategically located as a country in North Africa to be able to be the interconnect or between Europe and Africa."

Hassan Sentissi, President of ASMEX, highlighted the importance of AfCFTA for the industrialization of Africa "As economic operators, we must express our pride in finally seeing the implementation of an economic zone within our continent to which almost all African countries are committed. This will offer the possibility of local processing of raw materials in which Africa abounds and accelerate the implementation of an African industrial base to meet the needs of its populations."



Medhub obtains ISO 9001:2015 certification

Tanger Med Logistics Zone's operator Medhub has just obtained ISO 9001:2015 certification following the audit conducted by Bureau Veritas.

Medhub's Management System has been proved to be compliant with the requirements of the standard.

This certification is the result of Medhub's efforts in the continuous improvement of its processes and services provided to customers.



Extension of Tanger Med Logistics Zone

The construction of two warehouses launched by Medhub in 2020 has reached its final stage.

Medhub has launched the construction of new warehouses on the Logistics Free Zone 2 expansion in order to meet the pace of commercialization and the growing demand from major global logistics providers and renowned distributors to set up their regional distribution and storage hubs at Tanger Med.

In recent years, Medhub has seen the implementation of major projects thanks to the simplified procedures and advantages offered by this zone, as well as the strategic position of Tanger Med and its maritime connections.



NEW CLIENTS IN TANGER MED LOGISTICS ZONE



WAREHOUSING LOGISTICS COMPANY

WAREHOUSING LOGISTICS COMPANY has chosen Medhub Logistics Zone for the installation of a regional hub.

The first stage of this project will be carried out in 1600 m² warehouse and will offer logistics solutions for its various customers.



AMP POLYMIX Group

The French group AMP POLYMIX continues its expansion on the Mediterranean basin by the establishment of a logistic base in Medhub dedicated to the distribution of plastic materials and which will allow it to have stock on-hand to supply its customers.

The group is partner of major chemical companies such as ARKEMA, SABIC, and DOMO.



MABEO INDUSTRIES

The French company MABEO INDUSTRIES has settled for the creation of a subsidiary of its group in Medhub Logistics Zone in order to improve the quality of its services including delivery time.

MABEO INDUSTRIES is the 3rd largest multi-specialized and multi-brand industrial distributor in France with several partnerships primarily with the automotive sector and supply contracts with major industrial groups.



PACKSLOT

PACKSLOT has recently set up in Medhub Logistics Zone to offer its customers high value-added logistics services.

This new facility is ideally located within Tanger Med port to accommodate the import and export of goods that require labeling prior to delivery to their final destination.



Renewal of the ISO 27001 certification for the Information Security Management System

Tanger Med is committed to protecting its information assets and those of its customers and partners through the implementation of a comprehensive information security management framework. Therefore, the port has been complying since 2017 with the ISO 27001 standard and legal and regulatory requirements (National Directive on Information Systems Security, Laws 05-20, 09-08, etc.) by implementing an ISO 27001 certified Information Security Management System (ISMS).

During the second quarter, Tanger Med has successfully renewed its three-year certification issued by Bureau Veritas. A major event that confirms compliance with commitments and the proper functions of the system, while undertaking new challenges in this highly sensitive area.



Agence Marocaine de Sûreté et de Sécurité Nucléaires et Radiologiques

Amssnur - Tanger Med Partnership

A partnership agreement has been signed between Tanger Med and the Moroccan Agency for Nuclear and Radiological Safety and Security Amssnur. It aims to collaborate on the subjects of simplification and digitization of Amssnur inspections.

A first module has been developed: it concerns digitization of transit requests for Class 7 hazardous materials.

This module allows the digitization of transit requests for nuclear (Class 7) and radioactive materials sources filed by Amssnur via Tanger Med Port Community System platform.

It consists in compiling the complete file of the request in a digital format and then submitting it to Tanger Med Harbor Master's Office for review and confirmation and subsequently transmitting it to Amssnur for Validation or Rejection. This module also allows the generation of additional letters, transit authorizations and visit reports.

A pilot phase will be launched in July for the commissioning of this module.

NEW SERVICES AVAILABLE ON TANGER MED PORT COMMUNITY SYSTEM



Schedule of import container visits

As part of the ongoing evolution of the services offered by Tanger Med Port Community System for importers, freight forwarders, and carriers a new digital service dedicated to the booking of container visits at Import has been developed.

This solution allows the declarant involved to remotely set the desired date of visit to the control bodies (Customs, Ministry of Trade and Industry) and the port platform according to the availability of the inspection zone.

The declarant benefits from the visibility of the availability of the zone and a real time follow-up of the status of his/her reservations.

Digitization of port movement authorizations for imports

Tanger Med has embarked on a process to dematerialize port movement authorizations. The main objective is to improve the reliability and optimization of flow management within the port. For this purpose, RFID technology was chosen and, thanks to the necessary developments and interfacing, has made it possible to achieve the expected objectives.

After the successful deployment of the solution for truck export flow, the system has been extended to truck import flow. The pilot phase has been launched and the system is being made more reliable.

Exchange of inspection results of Morocco Foodex with the Customs and Indirect Taxes Administration

Since April 30, 2021, the Customs and Indirect Taxes Administration (ADII) has started to take into account the digital format of Morocco Foodex's inspection results.

Indeed, the paper inspection certificate is no longer required for the export Customs clearance of agri-food products. The inspection results transmitted through Tanger Med Port Community System is now considered authentic, making transit operations more fluid and reliable.

Digitization of the Authorization and Work Permit process

As part of the digitization of the authorization and work permit process for construction sites and works within Tanger Med port complex, all work permit requests can now be made through the APT (Authorization and Work Permit) solution available on Tanger Med Port Community System.

- For any request to create an account for a business, a special request must be sent to the project manager involved.
- For any request to create an internal validation account, a request must be sent to the Safety and Security Department of Tanger Med Port Authority.

This solution will not only save time in terms of processing but will also provide information on the general situation of the construction sites in progress within Tanger Med Port Complex.

Digitization of requests for temporary access to Tanger Med port

The "Access Formalities Office" is responsible for processing requests for temporary and permanent access permits issued by recognized security correspondents..

Temporary and permanent port access passes can be issued to all users of Tanger Med Port Complex. These permits verify that individuals and their vehicles have the necessary authorizations to access one or more specific port areas.

Temporary access processing has been digitized from start to finish via Tanger Med Port Community System. The main advantages are the reliability and simplification of the processing path for these requests, as well as transparency through the monitoring of the status of requests.



Digital Ordering Office

The implementation of a Digital Order Office represents an important step in the digital transformation of Tanger Med Group, thanks to the digitization of incoming, outgoing, and internal mail flows.

It is a platform that allows the limitation of physical exchanges of documents and the centralization of all document flows while guaranteeing the processing speed and monitoring of incoming and outgoing mail through predefined assignment and validation workflows.

The deployment of this new "DOD" platform will thus bring many benefits to users, including:

- Digitization of mail
- Submission and processing of emails
- Traceability and transversality of exchanges in real time
- Privacy and security
- Instant broadcasting and notification
- Transfer of mail between groups

Industrial Platform



IKEA to open its second megastore in Morocco in Tétouan

- The new IKEA store will be located in the commercial zone developed by «Tanger Med Zones» developer.
- The operation will create 500 direct jobs and 1000 indirect jobs in the region.

World leader in furniture and decorative furnishings, IKEA announced in mid-June the upcoming opening of its second megastore in the Kingdom. The establishment of this new store represents an investment of nearly 400 million dirhams, which will further boost the economy of the northern region of Morocco.

Indeed, Tangier-Tétouan-Al Hoceima region is experiencing a great economic and social boom, thanks in particular to Tanger Med, the leading industrial port complex in the Mediterranean and in Africa, and is demonstrating significant development potential on a daily basis.

In order to support the thousands of households attracted to the region each year, IKEA has chosen to set up its second Moroccan megastore. This opening, scheduled for June 2022, is in line with the brand's development plan over the past 5 years, which has seen the launch of three IKEA pop-ups, including one in the North, as well as the new store format at the Morocco Mall in Casablanca and the e-commerce site, in addition to the Zenata megastore.

Located in the commercial zone developed by "Tanger Med Zones", this new store will bring the unique IKEA experience to a new consumers, while creating 500 direct jobs and 1000 indirect jobs in the region.

With a surface area of 16,100 m², the store will include a 3,700 m² showroom, a 3,450 m² market concourse and IKEA's first restaurant with a terrace, which can accommodate up to 250 people. It will also offer a unique outdoor exhibition space in the IKEA universe and in Morocco, in the form of a 500 m² glass roof, which will house its outdoor furniture selection throughout the year.

As result, the new store will bring the full IKEA experience to the region, to the delight of families. It will help to provide its customers with the latest home furnishing solutions at low prices accessible to the majority of Moroccans.

Like the IKEA store in Zenata, the new store is designed with an approach integrating respect for the environment and sustainable development as priorities. Various systems have been adopted to significantly reduce the store's carbon footprint and optimize its energy needs, including the use of LED lighting, rainwater collection systems, and designated recycling areas.

It is worth noting that the commercial area is located on the road between Tétouan and M'diq, near Cabo Negro, and is intended to give the region a commercial appeal and address the particular demands of summer visitors. The first phase will be developed on 30 Ha and will include retail stores, restaurants, and an outlet project.

This zone will allow national and international brands looking to develop their operations to position themselves in a region with strong economic potential and will create thousands of direct and indirect jobs in the region.

The new trade zone will be developed by the operator Tanger Med Zones, which is also developing 6 other activity zones including Tetouan Park. The latter is developed on a 156-Ha land base with a total investment of 880 million MAD to date.

Tetouan Park is dedicated to SMEs and SMIs and light industry, manufacturing, trade and logistics companies. Currently, 20 projects are operational creating 3,600 jobs. The 4th phase of this area under construction will contain several lots for industrial projects as well as covered buildings on 15,000 m² to accommodate about sixty VSEs, including projects involving young entrepreneurs.

In synergy with the Agency for the Promotion and Development of the North (APDN), Tanger Med is also developing, in collaboration with the Regional Council of Tangier-Tétouan-Al Hoceima and the Prefecture of M'diq Fnideq, the wilaya, the Ministry of Finance, and the Ministry of Interior, the new Fnideq Economic Activity Zone, which will help boost the region and support it at the socio-economic level. It will be developed in two phases, on 30-Ha area and will contain more than 80 warehouses for logistics and commercial activities.



Yazaki Morocco and Nippon Express Seal a €10 million Partnership for a Logistics Hub in Tanger Med Industrial Platform

The Japanese manufacturing group Yazaki, world leader in the manufacture of electrical harnesses for the automotive industry, and its compatriot the logistics group NIPPON EXPRESS, a global 3PL (Third-Party Logistics provider), have formalized their partnership in Morocco, regarding the creation of a hub where the logistics operations relating to the 4 production units of the equipment manufacturer in Tangier, Kenitra, and Meknes will be outsourced and centralized.

To host this project, the partners chose Tanger Automotive City zone, 25 km from the port complex and one of the 6 activity zones of Tanger Med industrial platform, whose developer and operator is Tanger Med Zones (TMZ).



Nippon Express, as Yazaki's logistics partner, will invest 10 million Euros in the construction of the hub and then manage it, according to a 10-year contract signed on June 30th in Tangier, in the presence of H.E. SHINOZUKA Takashi, Ambassador of Japan to Morocco.

"This project is a fantastic opportunity for Nippon Express to consolidate its local presence in Morocco, which began in 2019. The partnership with Yazaki allows us to demonstrate our expertise in automotive logistics based on the latest technologies such as state-of-the-art conveyors, spare parts flow optimization, and new RFID solutions," states Denis Sanguinetti, President of Nippon Express France.

"We are launching a centralized hub in Morocco that supports and gives flexibility to our operations. It will be the center for consolidating material, administrative, and financial flows. We chose Tanger Med because of its dual industrial and logistical offer," explains Andreas Di Vece, Chief Operating Officer at Yazaki Europe Ltd. (YEL).

FINANCIAL TIMES & TANGER MED ZONES: A NEW ERA FOR INTERNATIONAL TRADE

Financial Times has partnered with Tanger Med around a series of three digital events during 2021, under the theme "A NEW ERA FOR INTERNATIONAL TRADE".

Two events were organized during the 2nd quarter of 2021:

1. Selecting a global hub for industry, logistics and fulfilment



EVENT TANGER MED In association with **FT LIVE**

JAAFAR MRHARDY
Board Member and General Director,
Tanger Med

**A NEW ERA IN INTERNATIONAL TRADE:
SELECTING A GLOBAL HUB FOR INDUSTRY,
LOGISTICS AND FULFILMENT**

A new era for international trade

Thursday 8 April | 17:00 (GMT+1)
DIGITAL DIALOGUES | WEBINAR 

Organized on April 8, 2021, the 1st digital event dealt with the key success factors of an industrial and logistics platform, crucial for the strategic development of these activities.

Around an insightful debate, Mr. Jonathan Wheatley, Emerging Markets Correspondent, interviewed Mr. Jaafar Mrhardy, member of the management board and General Manager of "Tanger Med Zones", to discuss the main global challenges in terms of industry, logistics and fulfilment for global leaders and SMEs.

During this event Mr. Jaafar Mrhardy declared that industry in Morocco is attractive because it provides a secure working environment for multinationals and moroccan companies meeting international standards.

He also recalled that the multinationals present in Tanger Med Industrial Platform were not only able to continue their activities during the period of the health crisis, but also to develop them by taking over orders from countries where industrial operators were not operational.

[Click here](#) or [scan the QR code](#) to watch the replay on YouTube



2. Challenges and opportunities in logistics and fulfilment

FT LIVE

TANGER MED

Challenges and opportunities in logistics and fulfilment

A new era for international trade digital series | Webinar 2

Tuesday 18 May | 10:00 - 11:00 BST

Moderator:



**Jonathan
Wheatley**

Emerging markets
Correspondent,
Financial Times

Speakers:



**Rachid
Houari**

Director of the Port
Tanger Med 1 & 2
Tanger Med



**Tina
Manoukian**

Country Manager
DHL Logistics
Morocco SA



**Bruno
Plantaz**

Executive Vice
President &
Managing Director
of CEVA Logistics,
IMEA Region
CEVA Logistics



**Christopher
O'Toole**

Chairperson
World Trade
Organization Trade
Facilitation
Committee

The second webinar aimed to analyze the challenges and present the opportunities for logistics and industrial companies targeting the global market, to discover how Tanger Med clients have demonstrated resilience and generated growth during the Covid-19 crisis, and to look into robust logistics and localization strategies that support post-Covid expansion.

Jonathan Wheatley, Emerging Markets Correspondent, interviewed the various speakers. The main identified ideas were:

- **Digitization has been key during the pandemic.** Those most severely impacted were the organizations without digital visibility. The logistics industry has learned that it is crucial to be ready and to be flexible to adapt to any changes that might come - including radical shifts such as having large percentages of employees working from home. Tina Manoukian, Country Manager de DHL Logistics Morocco SA

- **2020 has changed logistics, ports and maritime flows.** There has been an increase in blank sailings. At the beginning of the pandemic, many thought blank sailing meant fewer containers, but we've seen ship owners achieve economies of scale by having fewer ships, but more revenue on each ship. Rachid Houari Director of Tanger Med 1 and 2 port and Managing director of Tanger Med Logistics Zone

- **International trade has become more globalized and eCommerce has shaped customer expectations.** Logistics firms know that they need to be closer to customers, and time to market is crucial. The pandemic has accelerated this trend, and digitization is key. Bruno Plantaz, Executif VP and managing director IMEA, CEVA Logistics

• **WTO Facilitation Committee supports movement of goods around the world.** It sets out a framework of rules for clearance of goods in transit. 36 provisions are included in the Trade Facilitation Agreement (TFA) agreement, including documentation requirements, expedited shipments, fees and charges, customs agreements. The TFA database provides a dashboard highlighting implementation progress, - Christopher O'Toole, Chairman of the Trade Facilitation Committee of the World Trade Organization

• **Tanger Med is an attractive logistics hub** 'The location of Tanger Med on its own is already very attractive, as it is a gateway connecting Europe to the African market as well as to the Middle East. It automatically creates costs efficiency and service excellence and helps as well logistics firms to strengthen their network and facilitate trading.' Tina Manoukian, Country Manager de DHL Logistics Morocco SA



[Click here](#) or [scan the QR code](#) to watch the replay on YouTube

The 3rd event will be held on **September 15, 2021** under the theme
"CREATING OPPORTUNITIES IN THE MANUFACTURING SECTOR"

Services



Tanger Med Utilities handles and transports hazardous waste

Tanger Med Utilities has just obtained authorization for the collection and transport of hazardous waste from the Ministry of Energy, Mines and Environment.

The execution of certain activities generates hazardous wastes that are characterized by their danger to the environment or health through their direct or indirect effects in the short, medium or long term.

Tanger Med Utilities is committed to helping its customers meet their obligations to comply with national and international standards and regulations for hazardous waste management.

Tanger Med Utilities is committed to the protection of people, property, and the environment throughout the waste transportation process.



Tanger Med Utilities deploys a range of multi-technical maintenance services

The multi-technical services include, among others, the supervision and realization of preventive and curative maintenance operations in electrical engineering, electromechanical engineering, climatic engineering, and hydraulic engineering.

TMU's teams have started to provide services at the port complex and the industrial platform as of May 1st, 2021, with a gradual takeover of the entire multi-technical sector.

With its commitment to results, TMU is dedicated to promoting its experience in the field, particularly with manufacturers, terminals, and logistics platforms.

CSR



Tanger Med Foundation obtains ISO 9001 version 2015 certification

Tanger Med Foundation has just passed an audit for the maintenance of the ISO 9001 Version 2015 certification on the review of the processes and procedures implemented. The Foundation's Quality Management System has 0 major and 0 minor non-conformities.

Maintaining certification demonstrates the commitment of the Foundation's teams to a continuous improvement approach to achieve pre-defined sustainability project management objectives.



Classroom for children with disabilities

As part of its efforts to promote the educational and social inclusion of people with disabilities, Tanger Med Foundation has undertaken to renovate and equip a classroom dedicated to students with disabilities at Omar Ibn Khattab School in the municipality of Khmiss Anjra. Approximately fifteen students will benefit from specific pedagogical and educational support.

As a remind, a similar initiative was implemented by the Foundation in the Jouamâa municipal school for the 2019-2020 school year.



Interactive room at Ibn Battouta Middle School in M'diq

Tanger Med Foundation assisted Ibn Battouta Middle School in M'diq in setting up an interactive room dedicated to foreign language training in order to strengthen students' language skills in scientific terminology, particularly in French.

The project goes hand-in-hand with the school's shift towards teaching exclusively in French (international option). It addresses the need to improve the level of students in scientific subjects taught in French and to diversify the educational offer of Ibn Battouta Middle School.

This innovative action in public institutions at the national level will benefit no less than 1500 schoolchildren in face-to-face and e-learning, the majority of whom are from low-income families (from disadvantaged neighborhoods) in the city of M'diq.



Training workshop in cooking and pastry

Tanger Med Foundation was approached by the Nour Association for Women and Children and the Alaliyenne Development, M'diq-Fnideq municipality, to help women heavily affected by the closure of the Bab Sebta border crossing as well as the fallout from the COVID-19 health crisis.

Tanger Med Foundation has financed the establishment of a training workshop for cooking and pastry-making with the aim of improving the socio-economic conditions of women in the Al Iliyenne municipality (poverty, early marriage, illiteracy, etc.).

Dalia's Clean Beaches Program – 2021



Tanger Med Foundation has launched the “Dalia’s Clean Beaches” 2021 program by taking charge of the program's development, equipment, cleaning, and environmental awareness; and this, in partnership with Mohammed VI Foundation for Environmental Protection.

Again, this summer, the program will be implemented in accordance with the health prevention measures for COVID-19 through the rearrangement of the beach furniture and equipment as well as the protocol for access and movement on the beach.

This year, the program will be repeated by highlighting environmental awareness through the annual campaign "Beach without plastic" by involving associations and young people who come to the beach. Also, the Dalia beach library will be made available to summer visitors, as well as the system for assisting people with disabilities into the water.

Maintenance work on the beach equipment has been carried out to bring new life and a more pleasant visual aspect to the resort.



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